

## ISCAR TOOLS LIMITED

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Our Ref: DJ/BW/SG

09 November 2020

### To Whom It May Concern

Dear Sirs

### BREXIT – UPDATED INFORMATION

Due to the UK's impending departure from the EU on the 31 December 2020, we wanted to update you on our contingency plan to maintain our continued supply to your Company.

From 1 January 2021, our shipping method from our IEC in Brussels will only be available via DHL. DHL & Iscar IEC have been working closely over the past months and we are currently finalising the details of how moving forward the daily functionality of our shipments from IEC.

Therefore, we will no longer facilitate the option of UPS. If your current shipping method is UPS, this will automatically change to DHL with effect from 1 January 2021. However, in preparation, if you would prefer to implement this change with immediate effect, please contact Iscar UK Customer Services and this will be actioned.

Further details in respect of the Brexit planning will be available shortly and we will communicate directly with you again at such time. However, if you have any questions or require any clarification, please contact me directly.

Yours faithfully

**Samantha Griffin**  
Customer Services Manager

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TELLIGENTLY**